

Empowering

Credible

Responsive

Impactful

Strengthening

Compassionate

Life-Line

Connecting

Stabilizing

Efficient

Advocate

## **2012-2013 Annual Report**



**Haitian Neighborhood Center**

5000 Biscayne Boulevard, Suite 110  
Tel: 305-573-4871

Miami, Florida 33137  
Fax: 305-573-4875



[www.santla.org](http://www.santla.org)



[Facebook.com/SantLa](https://www.facebook.com/SantLa)



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# Our Mission and Programs



## From Our Executive Director

Dear Friends,

It is my renewed pleasure to *share with you Sant La's 2012-2013 Annual Report*, capturing the successes achieved by our team this past fiscal year.

In our second decade of service, we have redoubled our efforts to achieve sustainable gains through the pillars of successful integration for Haitian immigrants. These gains would not be possible without your support and financial contributions. We pledge to you, our stakeholders, the highest standards of transparency and accountability.

As always, I extend heartfelt appreciation to the Sant La board for their commitment; our loyal staff, who continue to devote themselves completely to our mission; our community allies, whose partnership advances our shared vision of a self-sufficient and fully integrated Haitian community.

Once again, I thank you for supporting our great enterprise.

Forever Sant La,

  
Cepsie M. Metellus

**Sant La's mission is to empower, strengthen and stabilize South Florida's Haitian community and to ensure its successful integration.** In 2012-2013 we provided over 10,835 units of service to the community, with over 2,071 new clients walking through our doors. The categories below represent our primary program areas, in addition to our community research, documentation and advocacy efforts. Our work was done by a team of 11 staff members, 6 dedicated volunteers and interns, who worked for over 25,000 hours. Our Cultural Competency training, Creole interpretation and translation services reflect our entrepreneurial fee-for-service model.

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### Information, Referral and Care Coordination

1,317 individuals were served through our cornerstone services including application assistance, and citizenship preparation.

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### Employment Security

Our employment team served 2,769 job seekers with services such as resume preparation, completion of online employment applications, employability orientation, employment referrals and placements. This year our team recruited 60 new employers.

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### Reemployment Assistance

Our staff assisted 427 newly dislocated workers in filing new Unemployment Benefits claims; completed 2,549 bi-weekly benefits claims; provided support to 347 clients with correspondence, filing appeals and communicating with the Agency for Workforce Innovation to research issues and clarify case discrepancies.

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### Financial Security

Sant La's Financial Literacy program assisted over 1,119 individuals in resolving issues with the IRS through our Low Income Tax Clinic (LITC); prepared taxes for 926 clients through Sant La's VITA, (Volunteer Income Tax Assistance) resulting in over \$1.3 million refunded and reinvested into our local economy; assisted clients with mortgage modification applications, consumer credit issues, identity theft, home-buyer education, and more.

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### Health & Food Security

Sant La's Community Health Worker assisted over 1,085 individuals in accessing safety-net benefits including Food Assistance, Medicaid & Florida KidCare. Our Community Health Worker also promotes preventative screenings, positive health habits, good nutrition and healthy lifestyles.

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### Positive Youth Development and Educational Attainment

Sant La continues to assist families develop strong parent-child relationships, positive communication, healthy family interactions and educational attainment. This year, 158 parents and youth graduated from our Strengthening Families Program.

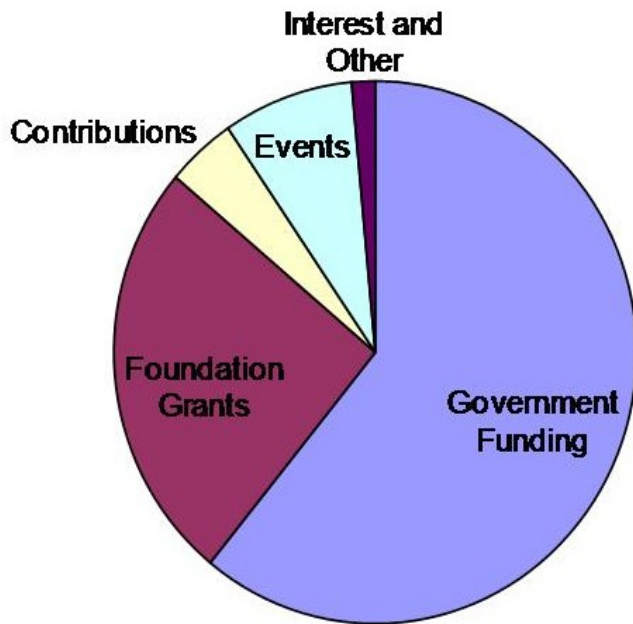
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### Community Information, Education and Engagement

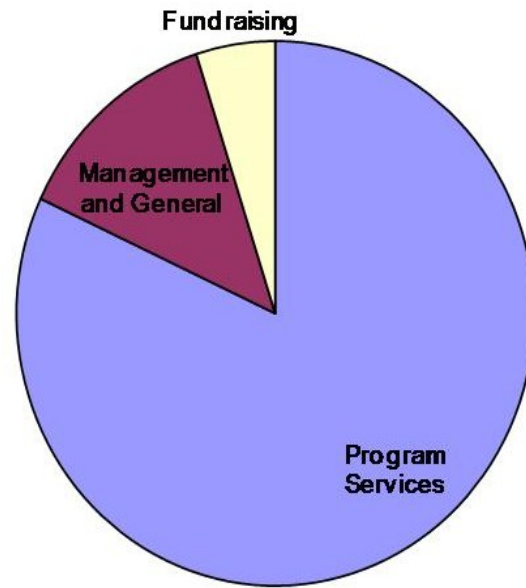
Our weekly TV show, *Teleskopi*, serves to educate, inform and engage our community. Our episodes offer insight about the issues that represent the pillars of successful integration in all immigrant communities. *Teleskopi* may be viewed on Island Television, at 8 pm every Thursday, through Comcast Channel 578. The audience is estimated to be 500,000 South Florida households. *Teleskopi* is among the highest rated shows in the Haitian market.

# A Snapshot of our Financial Stewardship

2012-2013 INCOME



2012-2013 EXPENSES



|                    |                  |             |
|--------------------|------------------|-------------|
| Government Funding | \$515,261        | 61.6%       |
| Foundation Grants  | \$182,500        | 21.8%       |
| Contributions      | \$36,603         | 4.4%        |
| Events             | \$84,668         | 10.1%       |
| Interest and Other | \$17,895         | 2.1%        |
|                    | <u>\$905,779</u> | <u>100%</u> |

|                      |                  |             |
|----------------------|------------------|-------------|
| Program Service      | \$689,424        | 79.7%       |
| Management & General | \$126,002        | 14.6%       |
| Fundraising          | \$50,126         | 5.7%        |
|                      | <u>\$905,779</u> | <u>100%</u> |

## CHALLENGING HAITIAN-AMERICAN PHILANTHROPY

Philanthropy begins at home! Sant La continues to re-define how our friends, family, allies, fans and clients in South Florida's Haitian community view giving and differentiate between our traditional model of crisis giving and giving by choice. Hence, the launch of a philanthropy campaign targeting the Haitian-American community.

Beginning fiscal year 2013-2014, Sant La will publish an annual **Red and Blue Book of Philanthropy** to recognize and celebrate local Haitian-American philanthropists- from the traditional donors who make large gifts, to those who give of their time or talent as well as the clients who make small donations in support of an agency they view as their lifeline.

In the end, we want to help members of the South Florida Haitian community recognize the transformative and powerful impact they can have as philanthropists. We also want them to remember that Philanthropy is an investment in our neighborhoods, in our community and in our future. We will keep you abreast of the progress and results of this campaign.

## Sant La's Board of Directors

2012-2013

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Ashaki Bronson-Marcellus, Treasurer and Finance Committee Chair

Thamara Labrousse, Development Committee Chair

Jean F. Renazile, Nominating Committee Chair

Thomas Eugene Jr., Evaluation Committee Chair

Joanne Bashford, Ed. D\*    Gregorie Dolce, Esq. \*    Maria Pascal \*

Hudson Robillard, CPA \*    Sonia Terboss\*    Valeska Valencia \*

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## Sant La Staff

2012-2013

Gepsie M. Metellus, Executive Director

Ludnel St-Preux, Deputy Director for Programs & Operations

Vensen Ambeau, Employment Training & Counseling

Charles Cazeau, Employment Services

Junie Dareus, Program Support Staff

Josette Josue, Community Health Worker

Rose T. Mainville, Program Support Specialist

Karine F. Mompremier, Community Involvement Programs & Media Relations

Alphonse Piard, Financial Literacy Programs

Rose Roberts-Desir, Social Worker

Marie Claire St. Louis, Custodian

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## Our Funding Partners

### Private Foundations

Bank of America Foundation \* Boule Foundation \* Carnival Foundation \* Green Family Foundation \*  
Health Foundation of South Florida \* Helios Foundation \* JP Morgan Chase \* John S. & James L.  
Knight Foundation \* Marguerite Casey Foundation \* Miami Foundation \* Peacock Foundation \*  
Publix Supermarket Charities \* The Ethel & W. George Kennedy Family Foundation \*  
United Way of Miami-Dade \* Wells-Fargo Foundation

### Government Agencies

Miami-Dade County \* The Children's Trust \* The City of North Miami \* The City of Sunny Isles Beach\*  
The Internal Revenue Service Tax Payer Advocate Services, \* Office of Refugee Resettlement\*  
South Florida Workforce

### Corporate Donors

Aventura Hospital & Medical Center \* Bacardi USA \* Bank of America \* BB&T \* Baptist Health South  
Florida \* Becker & Poliakoff \* Blue Cross & Blue Shield of Florida \* Bogosse \* Coca-Cola \* Digicel \*  
Doral Cops \* Florida Power & Light \* Great Florida Bank \* Greenberg Traurig \* Humana \* Island TV \*